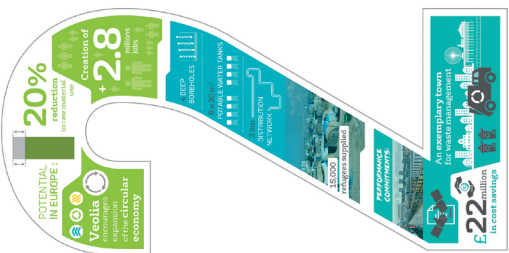
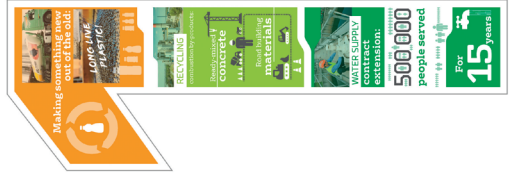


Key figures



THREE AREAS OF EXPERTISE

Veolia designs and implements solutions for water, waste and energy management in three complementary business activities that work together to create synergies.

We are a partner to cities, for which we are reinventing our approach to traditional markets and to industry, for which we provide customized solutions covering all requirements, whatever the business sector.

Every day, thanks to its activities and its 174,000 employees, Veolia contributes to developing access to resources, preserving and replenishing them.



100 million people supplied with water

WATER



4,245 water production plants managed



3,303 wastewater treatment plants managed

63 million people connected to wastewater systems



553,500 business customers

WASTE



42.9 million metric tons of treated waste



601 waste-processing facilities operated

39 million people provided with collection services on behalf of municipalities



3.4 million collective housing units managed

ENERGY



779 heating and cooling networks managed



53 million MWh produced

2,027 industrial sites managed



Economic data

€24,965 million

In revenue, up 4.5% on 2014 (up 1.4% at constant exchange rates and down 0.6% at constant scope and exchange rates⁽¹⁾)

REVENUE BY BUSINESS ACTIVITY (IN € MILLION)



11,347.7
Water



8,692.0
Waste



4,925.1
Energy



€2,997 million
EBITDA,
up 11.3%
(up 8.1% at constant scope and exchange rates⁽¹⁾)



€1,315 million
Current EBIT,
up 25.5%
(up 20.3% at constant exchange rates and 18.6% at constant scope and exchange rates⁽¹⁾)



€580 million
Current net income
up sharply

VEOLIA'S CUSTOMERS



44%
Industry



56%
Local government authorities

REVENUE BY SEGMENT (IN € MILLION)

● France	5,471.5
● Europe excluding France	8,574.7
● Rest of the world	5,926.1
● Global business activities	4,881.0
● Other	111.5

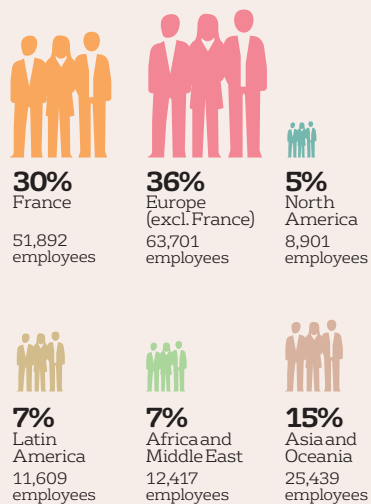
(1) Pro forma scope excluding Dalkia France and with Dalkia International fully consolidated.

Human resources data

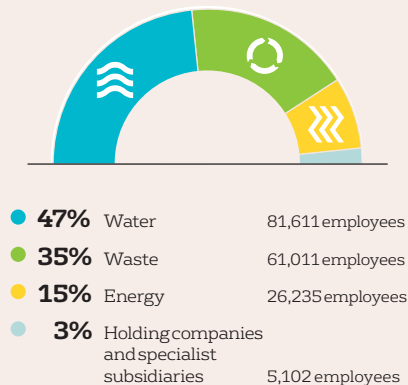
EMPLOYEES

173,959

WORKFORCE BY GEOGRAPHIC REGION



WORKFORCE BY BUSINESS ACTIVITY

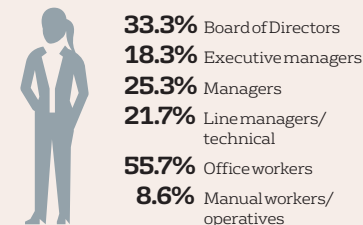


PERCENTAGE OF FEMALE EMPLOYEES BY SOCIO-PROFESSIONAL CATEGORY

91% of employees have a permanent contract

13% of employees are under the age of 30

17% of employees are over the age of 55

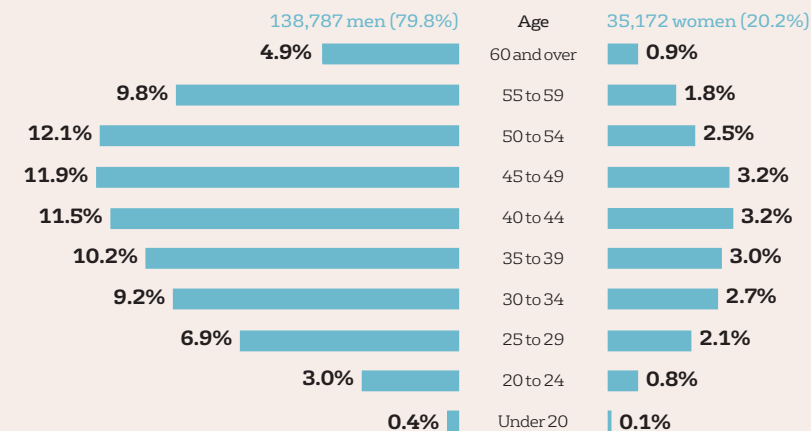


Over 20% women in total workforce

BREAKDOWN OF WORKFORCE BY SOCIO-PROFESSIONAL CATEGORY



WORKFORCE BREAKDOWN BY AGE



Human resources data


PERCENTAGE OF EMPLOYEES HAVING UNDERGONE AT LEAST ONE TRAINING SESSION DURING THE YEAR

75.5%
of employees



17 hours
average of training per employee per year

CSR commitments
2020 target:
75%
of employees trained

 **58%**
of employees underwent training in safety in 2015

 **-10%**
% of lost-time workplace accidents (excluding travel) in comparison to 2014

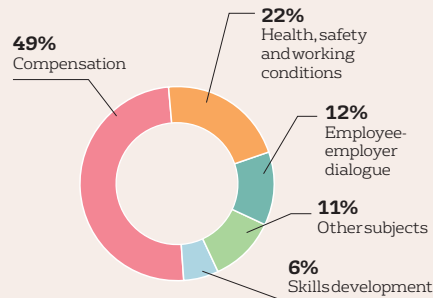
2015 MANAGERS COMMITMENT SURVEY



Commitment rate:
86%

CSR commitments
2020 target:
over 80%

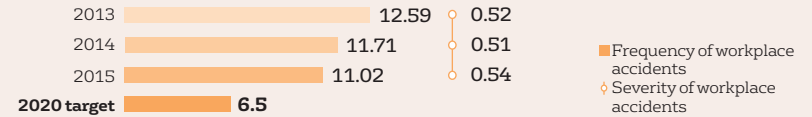
BREAKDOWN BY TYPE OF AGREEMENT



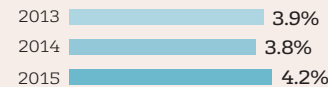
90%
of employees covered by an employee-employer dialogue program


CSR commitments
2020 target:
95%
Targeted rate of employees' protection via employee-employer dialogue arrangements

CHANGE IN WORKPLACE ACCIDENT FREQUENCY AND SEVERITY RATES



ABSENTEEISM RATE (EXCLUDING MATERNITY, PATERNITY LEAVE)



 **3%**
Resignation rate for managers

Environmental data

Preserving resources

€3.5 billion

of revenue linked to circular economy (estimate)

CSR commitments
2020 target:

€3.8 billion

of revenue linked to circular economy



74%

Efficiency of drinking water distribution network



96%

Wastewater treatment plant efficiency in terms of BOD₅



59%

Percentage of consumers benefiting from progressive water tariff

VOLUME OF WATER REUSED FROM WASTEWATER COLLECTED AND TREATED (in millions of cubic meters)



+77%
in comparison to 2011



30.2

million metric tons of waste recovered as materials or energy



19%

Rate of materials recovery from treated waste



51%

Rate of energy recovery from treated waste



RENEWABLE ENERGY PRODUCED FROM WASTE

(Waste solutions - in millions of MWh)



Environmental data

Combating climate change

CSR commitments
2020 target:

achieve
100 million

metric tons of CO₂ equivalent
of reduced emissions

and achieve
50 million

metric tons of CO₂ equivalent of avoided emissions
for the period spanning from 2015 to 2020

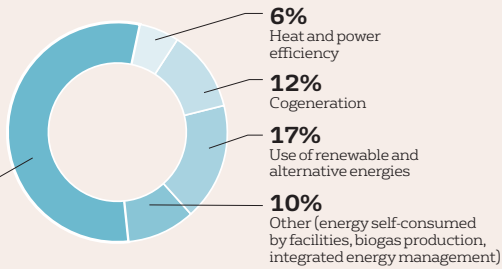
OVERALL REDUCTION OF GREENHOUSE GAS EMISSIONS

Reduced emissions:

16 million metric tons of CO₂ equivalent

equating to the emissions of over 1.8 million Europeans

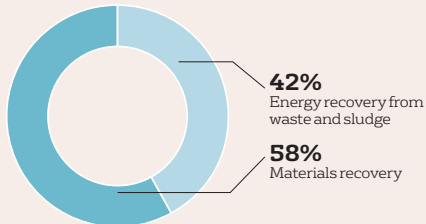
55%
Methane emissions avoided by landfills



CO₂ EMISSIONS AVOIDED

Emissions avoided:

6 million metric tons of CO₂ equivalent



PERCENTAGE OF BIOMASS FUEL CONSUMED IN OVERALL ENERGY CONSUMPTION

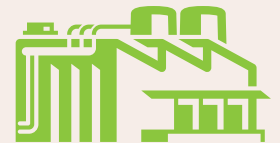
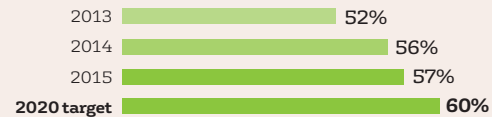
(Energy solutions)



The biomass used is locally produced and Veolia is developing a sound management of forests, by working on supply chains.

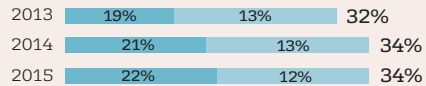


METHANE CAPTURE RATE FROM LANDFILL SITES



Environmental data

PERCENTAGE OF VEOLIA'S ENERGY CONSUMPTION OF RENEWABLE AND ALTERNATIVE SOURCES



■ Alternative energies
■ Renewable energies

Renewable and alternative energy produced: 16 million MWh, equivalent to 26% of Veolia's production

Conserve biodiversity

133

sites have carried out a biodiversity diagnosis, and deployed an action plan

CSR commitments 2020 target:

carry out a diagnosis and deploy an action plan in

100%

of sites with significant biodiversity potential



140

sites have implemented an ecological management and/or land planning scheme



58

sites have a partnership with a local nature conservation association

Steering environmental performance



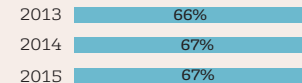
CSR commitments 2020 target:

deploy our internal EMS in

100%

of our operational activities

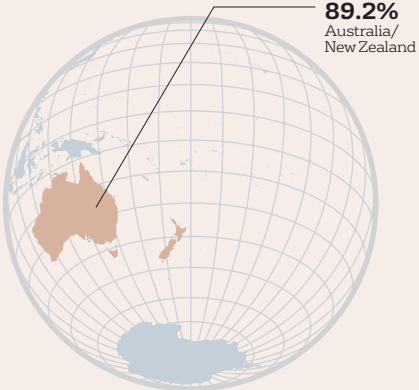
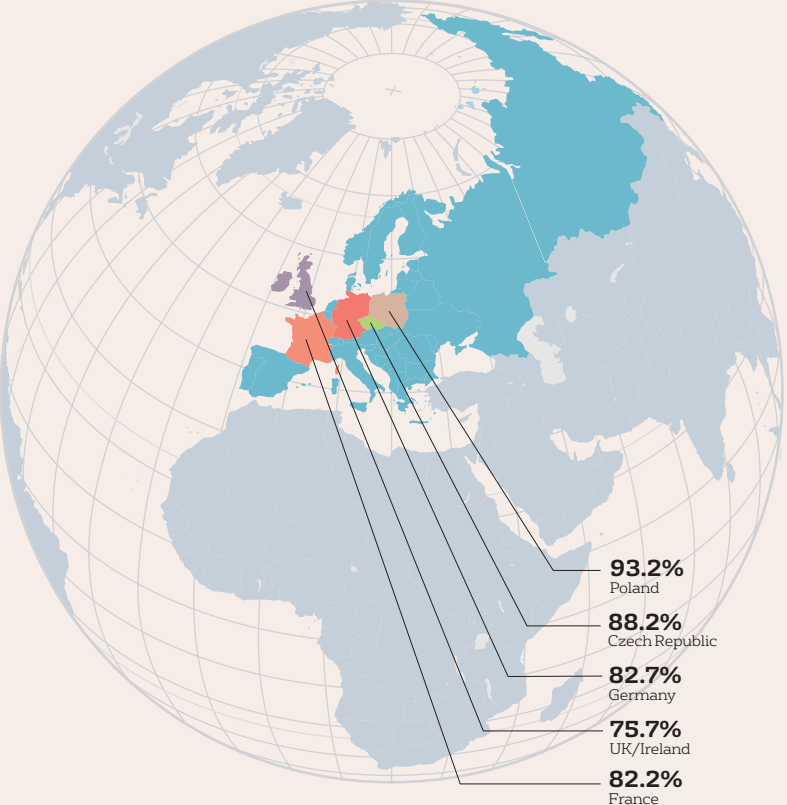
DEPLOYMENT RATE OF ENVIRONMENTAL MANAGEMENT SYSTEM



■ Percentage of revenue covered by ISO 14001 certification

Societal data

Percentage of Veolia's spending reinvested locally



CSR commitments
2020 target:
maintain above
80%
the percentage of
Veolia's spending reinvested locally



29%
of strategic suppliers assessed
on their CSR performance
since 2013

50.3%
of active contracts
incorporate sustainable
development requirements

€6.7 million
spent on adapted
and sheltered work

32
new projects supported by
the Veolia Foundation in 2015,
equating to an estimate
of 2 million euros

Our nine commitments for sustainable development

The sustainable development commitments are supported at the highest level in the company and form part of an approach to make progress on including environmental and social performance in the company's overall performance by 2020.

FOR RESOURCING THE PLANET

1 - Sustainably manage natural resources by supporting circular economy

2 - Contribute to combating climate change

3 - Conserve and restore biodiversity

FOR RESOURCING REGIONS

4 - Build new models for relations and value creation with our stakeholders

5 - Contribute to local development

6 - Supply and maintain services crucial to human health and development

FOR THE WOMEN AND MEN WE EMPLOY

7 - Guarantee a healthy and safe working environment

8 - Encourage the professional development and commitment of each employee

9 - Guarantee respect for diversity and human and fundamental social rights within the company

TO LEARN MORE

View and download

The 2015 CSR Performance Digest



The 2015 Annual and Sustainability Report



www.veolia.com

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